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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/539,972	03/31/2000	Boris S. Elman	99-837	2133	
32127 ,75	32127 ,7590 02/09/2004			EXAMINER	
VERIZON CORPORATE SERVICES GROUP INC. C/O CHRISTIAN R. ANDERSEN 600 HIDDEN RIDGE DRIVE MAILCODE HOEO3H14			AVELLINO,	AVELLINO, JOSEPH E	
			ART UNIT	PAPER NUMBER	
			2143		
IRVING, TX	75038		DATE MAILED: 02/09/2004	ι	

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)
Advisory Action	09/539,972	ELMAN ET AL.
ravious riesen	Examiner	Art Unit
	Joseph E. Avellino	2143
The MAILING DATE of this communication ap	pears on the cover sheet with the	correspondence address
THE REPLY FILED 26 January 2004 FAILS TO PLACE Therefore, further action by the applicant is required to final rejection under 37 CFR 1.113 may only be either: condition for allowance; (2) a timely filed Notice of AppExamination (RCE) in compliance with 37 CFR 1.114.	o avoid abandonment of this appli (1) a timely filed amendment who Deal (with appeal fee); or (3) a time	cation. A proper reply to a ich places the application in
PERIOD FOR F	REPLY [check either a) or b)]	
a) The period for reply expires 3 months from the mailing date b) The period for reply expires on: (1) the mailing date of this A event, however, will the statutory period for reply expire later ONLY CHECK THIS BOX WHEN THE FIRST REPLY WA 706.07(f). Extensions of time may be obtained under 37 CFR 1.136(a). The have been filed is the date for purposes of determining the period of ext B7 CFR 1.17(a) is calculated from: (1) the expiration date of the shorter b) above, if checked. Any reply received by the Office later than three earned patent term adjustment. See 37 CFR 1.704(b).	Advisory Action, or (2) the date set forth in the than SIX MONTHS from the mailing date of AS FILED WITHIN TWO MONTHS OF THE date on which the petition under 37 CFR 1. The tension and the corresponding amount of the ded statutory period for reply originally set in	of the final rejection. IE FINAL REJECTION. See MPEP 136(a) and the appropriate extension fee efee. The appropriate extension fee under the final Office action; or (2) as set forth in
1. A Notice of Appeal was filed on Appellar 37 CFR 1.192(a), or any extension thereof (37 C	CFR 1.191(d)), to avoid dismissal	period set forth in of the appeal.
2. The proposed amendment(s) will not be entered	because:	
(a) 🛛 they raise new issues that would require fur	ther consideration and/or search	(see NOTE below);
(b) they raise the issue of new matter (see Note	e below);	
(c) they are not deemed to place the applicatio issues for appeal; and/or	n in better form for appeal by ma	terially reducing or simplifying the
(d) they present additional claims without cand	celing a corresponding number of	finally rejected claims.
NOTE: <u>See Continuation Sheet</u> .		
3. Applicant's reply has overcome the following rej	ection(s):	
 Newly proposed or amended claim(s) wou canceling the non-allowable claim(s). 	ald be allowable if submitted in a s	separate, timely filed amendment
5. The a) affidavit, b) exhibit, or c) request application in condition for allowance because:	for reconsideration has been con	sidered but does NOT place the
6. The affidavit or exhibit will NOT be considered to raised by the Examiner in the final rejection.	pecause it is not directed SOLELY	to issues which were newly
7. For purposes of Appeal, the proposed amendme explanation of how the new or amended claims		
The status of the claim(s) is (or will be) as follow	/S:	
Claim(s) allowed:		
Claim(s) objected to:		
Claim(s) rejected: 1-17.		
Claim(s) withdrawn from consideration:		
8. \square The drawing correction filed on is a) \square a	pproved or b) disapproved by	the Examiner.
9. Note the attached Information Disclosure Staten	nent(s)(PTO-1449) Paper No(s).	
10. ☐ Other:		h
	,	BAYID WILEY
	SUPERVI TECH	ISORY PATENT EXAMINER NOLOGY CENTER 2100

Application No.





Continuation of 2. NOTE: Theynewly added limitation "receiving selection information identifying a selected one of the one or more customer records, wherein the selected customer record corresponds to the customer" (claim 1) raises new issues that would require further consideration and a new search.